

Accessibility statement for Walton Parish Council

This website is run by Walton Parish Council. We want as many people as possible to be able to use this website.

We've also made the website text as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

Accessibility Help - Change the way this website looks - Using tools on your computer

You can control the look and functionality of this website, depending on your computer settings. Most computers will have accessibility settings you can change including; the way the screen looks (e.g. changing; fonts, sizes, colours, etc), the way the keyboard or mouse works and possibly speaking and listening to commands as well as a range of other features.

As several organisations have already produced lots of very good content about how to make computers and websites more accessible, we have linked to these sites rather than duplicate their content.

[My Web My Way](#) produced by the BBC is a comprehensive site with loads of useful information and a wealth of accessibility links.

There are several options available if you want to translate pages on the website into other languages.

- [Google Translate](#)
- [Chrome automatic translate](#)
- [Firefox – download a translator plugin](#)

If you are a regular computer user then in Windows - Click on the 'Start' button, then 'Programs', then 'Accessories', then 'Accessibility'. Your browser will usually have controls which you can use to enlarge the text on your screen.

You may need to download [Adobe Reader](#) to view files in PDF format or download [Microsoft viewer software](#) to view Word, Excel or PowerPoint files. The latest version of Adobe Acrobat Reader has incorporated accessibility features. For example, you can hear a PDF document read aloud or scroll a PDF document automatically. You can access these features in the Edit Preferences menu.

Find out more about the [free Adobe online conversion tool](#) which converts the content of PDF files to HTML or text which can be understood by most screen reader applications.

What to do if you can't access parts of this website or if you wish to report a problem

If you need information on this website in a different format, please contact the Clerk on: email: waltonparishcouncil@gmail.com

- call the Clerk: 07414 257 902
- fill in the [enquiry form](#) at <https://www.waltonparishcouncil.org.uk/contact/>

We'll consider your request and get back to you in 7 days. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact the Clerk on the above email or telephone number.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility

regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Walton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

- our older PDFs and Word documents don't meet accessibility standards

Non-compliance with the accessibility regulations

Some images don't have a text alternative, so the information in them isn't available to people using a screen reader. This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by September 2020. When we publish new content we'll make sure our use of images meets accessibility standards.

Content that's not within the scope of the accessibility regulations

1. PDFs and other documents

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (name, role value). Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services.

What we're doing to improve accessibility

This website was last tested on 20 September 2019. The test was carried out by us via [Wave.Webaim.org](#).

We used this approach to test all pages. We tested our main website platform, available at [www.waltonparishcouncil.org.uk](#).

This statement was prepared on 23 September 2019. It was last updated on 10 October 2019.