Accessibility statement for Walton Parish Council

This website is run by Walton Parish Council. We want as many people as possible to be able to use this website.

We've also made the website text as simple as possible to understand. AbilityNet has advice on making your device easier to use if you have a disability.

Accessibility Help - Change the way this website looks - Using tools on your computer

You can control the look and functionality of this website, depending on your computer settings. Most computers will have accessibility settings you can change including; the way the screen looks (e.g. changing; fonts, sizes, colours, etc), the way the keyboard or mouse works and possibly speaking and listening to commands as well as a range of other features.

As several organisations have already produced lots of very good content about how to make computers and websites more accessible, we have linked to these sites rather than duplicate their content.

There are a number of options available if you want to translate pages on the website into other languages.

1. Google Translate
2. Chrome automatic translate
3. Firefox – download a translator plugin

If you are a regular computer user then in Windows - Click on the 'Start' button, then search for 'Accessibility'. Your browser will usually have controls which you can use to enlarge the text on your screen.

You may need to download Adobe Reader to view files in PDF format or use your web browser (e.g. Chrome, Edge, Firefox) to view Word, Excel or PowerPoint files.

What to do if you can't access parts of this website or if you wish to report a problem

If you need information on this website in a different format, please contact the Clerk:

1. email: waltonparishcouncil@gmail.com
2. call the Clerk: 07493877057
3. fill in the enquiry form at www.waltonparishcouncil.org.uk/contact/

We'll consider your request and get back to you in 7 days.

If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact the Clerk as above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Walton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Our older PDFs and Word documents don't meet accessibility standards due to the technology used at the time they were created.

Non compliance with the accessibility regulations

Some images don't have a text alternative, so the information in them isn't available to people using a screen reader. This doesn't meet WCAG 2.1 success criterion 1.1.1 (non-text content).

We have a rolling plan to add text alternatives for all images. When we publish new content, we'll make sure our use of images meets accessibility standards.

PDFs and other documents

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services.

What we're doing to improve accessibility

This website was last tested in October 2020 and we continue to test on an on-going basis. The test was carried out by us via Wave.Webaim.org.

We used this approach to test all pages. We tested our main website platform, available at www.waltonparishcouncil.org.uk.

This statement was prepared on 23 September 2019. It was last updated on 28 June 2023.